

## **IMPORTANT INFORMATION about benefits under Project Access of Wake County**

### **PROJECT ACCES IS NOT INSURANCE – SPECIALISTS & HOSPITALS ARE DONATING THEIR SERVICES.**

All patients are referred into Project Access by an enrollment site or Project Access health care provider. For those who meet the eligibility requirements for **Project Access** and have a medical need for diagnostic and/or specialty medical services you will be enrolled for six months.

By using your PATIENT ID or PHARMACY ID CARD you agree to comply with the Patient Responsibilities outlined on the reverse side. It is VERY IMPORTANT that you understand what is required of you.

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### **Doctors & Hospital Visits**

You **MUST** do the following:

- ❖ Present your ID card with current effective date at every specialty and hospital appointment.
- ❖ If you cannot make your appointment call the doctor's office at least 24-hrs in advance or you will be considered a "NO SHOW" and may lose all your benefits.
- ❖ **Call the Project Access office if an appointment is scheduled, cancelled or changed (792-3625).**

You are **required** to call the Project Access office (792-3625) for any of the following reasons:

- ❖ Change in your household income;
- ❖ You become insured;
- ❖ You are approved for Medicaid or Medicare;
- ❖ You moved and must report change of address and/or new phone number.

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### **Pharmacy Benefit**

**(TARGET, WAL-MART, SAM'S CLUB PHARMACIES and PERSON STREET PHARMACY)**

- ❖ If your pharmacy card is stamped "**Invalid**", the pharmacy benefit is not available since you were referred only for radiology, labs, physical therapy and/or other diagnostic tests.
- ❖ **Pharmacy Card** with current effective date is to be presented along with prescription at Person Street Pharmacy or at any Target, Wal-Mart or Sam's Club pharmacy. You will pay \$4 per prescription for approved drugs.
- ❖ Pharmacy benefit is for prescriptions written by the PA doctor you were referred to.
- ❖ Have prescriptions filled during the following hours (Mon-Thurs 9-5 or Fri 9-Noon).
- ❖ If your prescription is not approved, have the pharmacist call this office for further instruction (792-3623).
- ❖ Your prescription benefit is limited. If you need help with expensive meds talk to your doctor's nurse about applying for *Patient Assistance* through the drug manufacturer. Many meds are free through these programs.

**Emergency room and/or emergency related costs and medical equipment are  
not a benefit of Project Access.**